

## **Starbucks - Community Service Programs**

Thank you for contacting Starbucks Coffee Company. I just finished reading your email and appreciate you taking the time to share your concerns with us.

We appreciate you contacting us about Starbucks Community Service efforts. We agree that homelessness is a serious problem nationwide. We pride ourselves on being good citizens locally and worldwide, and encourage our customers to take part in the solution as well. While we do not condone panhandling, we do advocate pro-active organizations involved with support and job training for homeless individuals. Starbucks donates all past-date coffee and pastries to local homeless shelters, and many of our partners (employees) volunteer at their local facilities. For example, Starbucks also sponsors The Bell Family Shelter, which provides food, beds, and childcare for homeless families in need.

Every Starbucks is a part of a community, and we're committed to helping neighborhoods thrive wherever we do business. Starbucks partners' connection and involvement in communities has always been and always will be a hallmark of the company. In that spirit, we are building upon our legacy of local community service to inspire a change maker spirit among partners and customers.

You can connect with volunteers through our Community Service website at [www.starbucks.com/responsibility/community/community-service](http://www.starbucks.com/responsibility/community/community-service). The site also has information on volunteer projects that are currently underway.

If you ever have any questions or concerns in the future, please visit us at [CustomerService.Starbucks.com](mailto:CustomerService@Starbucks.com).